

NEEDS ANALYSIS: QUALITATIVE QUESTIONS

People With Lived Experience: Older adults with direct experience of homelessness or providers who advocate with them.

Ask about:

- What made them feel safe/unstable
- Whether they could get the care they needed
- What helped them move toward stability

Homeless Response System: CoC staff, outreach teams, housing navigators

Ask about:

- What kinds of needs they're seeing in older adults
- How easy or hard it is to find appropriate housing for someone with complex health needs and what gets in the way
- Data or stories that show mismatches between housing types and needs

Health System: Clinical leads, hospital discharge planners, social workers, street medicine providers

Ask about:

- Common barriers to care for older adults experiencing homelessness
- How easy or hard it is for older adults experiencing homelessness to be safely discharged, and why

Behavioral Health & Aging Service Providers: County mental health dept., Area Agencies on Aging (AAA), hospice, palliative care, or long-term care teams

Ask about:

- What kinds of needs they are seeing in older adults
- Where clients fall through cracks and why